Oliver Goodman

oliverbgoodman@gmail.com

Education

Northwestern University
BA in Computer Science
Minor in Film & Media Studies
June 2017 | Evanston, IL
Graduated with Honors
Dean's List
Kaplan Humanities Scholar
Italian Departmental Award
A&O Prod. Executive Board
WNUR Radio Host
FUP Pre-orientation Counselor

Skills

Product Development
Human-Computer Interaction
UX Design
User Support
Natural Language Processing
Internet of Things (IoT)
Data Analysis

Tools

Software
Mixpanel • Fullstory • Zendesk
Jira • Trello • Clubhouse
Tableau • Github • Invision
Google Analytics • Confluence
Amazon Web Services (AWS)

Technical
Python (Jupyter, Flask)
SQL (PostgreSQL, MySQL)
HTML / CSS

Language
English
Spanish (intermediate)

Projects
Examining Word Cooccurence in Politics
Machine Learning & Genre Classification
Gesture Recognition Platform
Eye Tracking Evaluation Platform
IoT Wireless Inventory Tracking

Interests

Chess
Film festivals
Road trips
World music

LinkedIn: @oliverbgoodman
Github: @olivergoodman

Experience

Empatico | Product Manager - Associate
Jun 2019 – Jul 2020 | New York, NY

- Managed full product roadmap of ed-tech platform connecting over 60,000 children worldwide through empathy-building virtual interactions
- Collaborated on marketing promotional strategies for product development, while working with data scientists to evaluate feature success
- Led quality assurance testing, launch, and analysis of personalized matching system, producing a 14% increase in classroom communication
- Presided over research, design, and development of strategic and automated messaging campaign leading to a 33% increase in usage of invitation tool

Capital One | Senior Software Engineer
Sep 2017 – Oct 2018 | Mclean, VA

- Managed the cloud architecture and successful data center exit of five separate applications, including access management and single sign-on systems, as an AWS Certified Solutions Architect
- Oversaw product life cycle for a redesigned internal access management portal, including API development and UX design
- Developed a platform to automate manual data aggregation processes while documenting progress for both technical and nontechnical users

CollabLab | Research Assistant
Sep 2015 – Jun 2017 | Evanston, IL

- Researched, defined, and developed natural language processing platform to examine word co-occurrence in political speeches
- Created rapid development platform for human evaluation of eye tracking algorithms and visualizations and demoed results at a human-computer interaction research fair
- Researched, defined, and developed natural language processing platform to examine word co-occurrence in political speeches

True Ventures / Madison Reed | Full Stack Engineering Intern
Jun 2016 – Aug 2016 | San Francisco, CA

- Selected into the True Entrepreneur Corps Fellowship, a highly-competitive program working at early stage startups within True Venture's portfolio
- Agile development team member working collaborating with product managers, designers, engineers, and customer service representatives to define and launch front-to-back end features for a growing e-commerce startup
- Developed page redesigns for A/B testing to enhance digital experience and implemented internal tools for in-house Content Management System

Additional Work

Center for Asian American Media | CAAMFest Programming Team
Mar 2019 – Jun 2019 | San Francisco, CA

Collaborated with Director of Programming to support the nation's largest showcase for new Asian American and Asian films

San Francisco Green Film Festival | Submissions Coordinator
Feb 2019 – Jun 2019 | San Francisco, CA

Supervised all submissions of environmentally-focused stories and act as liaison for filmmakers, distributors, and screening team members while directly supporting CEO